

A Message From AADMM About the COVID-19

We would like to provide you with an update on how AADMM is addressing the evolving Coronavirus (COVID-19) situation. Our #1 priority is the well-being of our members, clients, staff, partners and community.

The Coronavirus has been declared a pandemic by the [World Health Organization](#) (WHO) and President Trump declared a national emergency in response to the pandemic.

THE ONLY safe way to continue to support all of our clients, in particular our older ones, is through remote work while this public health crisis evolves.

AADMM is strongly recommending that all members follow the [Center for Disease Control Guidelines](#). Nursing homes, rehabs, and assisted living facilities are already barring any non-essential outside vendors in order to keep their residents safe.

When working remotely, we recommend DMMs use a virtual private network (VPN) to access financial and other confidential data, encrypt emails, install antivirus software and activate firewalls. The majority of DMMs do this already but we are encouraging all DMMs to utilize these safety measures to ensure that they maintain client confidentiality and privacy during these difficult times.

We further encourage communication tools when appropriate for instant messaging and virtual meetings such as [Zoom](#), [GoToMeeting](#) and [ZohoMeeting](#) .

We are all impacted by this health emergency and our lives and businesses will be disrupted by these changes, but we all need to do our part to limit the spread of this virus. Lives depend on it.

We are encouraging everyone to keep up with the facts about the virus (see below for a few reliable sources of information) and take all necessary precautions to help ensure your safety and the safety of others.

For the latest information about COVID-19, visit the CDC's or the WHO's website.

website: <https://www.cdc.gov/coronavirus/2019-ncov/index.html>

website: <https://www.who.int/emergencies/diseases/novel-coronavirus-2019>

If you have questions or concerns, please contact AADMM at info@aadmm.com